

Specialty drugs are used to treat serious or chronic conditions such as multiple sclerosis, hemophilia, hepatitis and rheumatoid arthritis. These drugs are typically injected and can be given by the patient or a family member. Your doctor can tell you if your drug is a specialty drug.

How the program helps you

If you take a specialty drug and the program is included with your pharmacy health plan, you'll work with one of our approved, expert specialty drug pharmacies to receive your medicines.

Specialty drug pharmacies are experts in getting drugs and services to patients who have complex needs. They'll give you educational materials about your condition and your medications. They'll deliver them right to your home on your schedule. You'll also get 24-hour access to pharmacists who can answer your questions.

When you use a specialty drug pharmacy, you'll pay only your pharmacy plan's deductible, coinsurance or copay amount. There are no extra costs for shipping and handling.

To get started

1. Check the Specialty Drug List under Helpful Documents.
2. Call one of the specialty network pharmacies below. (Have your doctor's contact information and your member ID card when you call.)

Specialty Network pharmacies

You can choose from these pharmacies below. They were chosen for their outstanding customer service and dedication to their patients. They are experts in handling the types of drugs you're taking.

[Fairview Specialty Pharmacy](#) (for all specialty drugs)

Phone: 1-800-595-7140

Fax: 1-866-347-4939

[AllianceRx Walgreens Prime](#) (for all specialty drugs except hemophilia drugs)

Phone: 1-877-627-6337

Fax: 1-877-828-3939

Children's Home Care (for hemophilia drugs only)

Phone: 1-866-656-1020

Fax: (612) 813-7207

[Thrifty White Specialty Pharmacy](#) (for all specialty drugs except hemophilia drugs)

Phone: 855-611-3399

Fax: 855-423-8300

[North Memorial Health Pharmacy – Specialty Center](#) (for all specialty drugs except hemophilia drugs)

Phone: 1-763-581-6333 or toll-free number 1-877-520-5307

Fax: 1-763-581-2814

Ordering refills

The specialty pharmacy you choose will call you before your scheduled refill. They will confirm your order and dose and discuss any changes from your doctor. They'll also coordinate your next shipment.

M01330 (12/10)

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